**Detailed Instructions**

**Frequently Asked Questions**

**Disclaimers**

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**How to Bid**

The items described on this website will be sold to the highest bidder. A minimum price is shown after each item description. You must bid at least the minimum; the maximum is up to you. If the only bid received on an item is equal to the minimum it will be the winning bid.

**Bid Increments** – If there are two bids for an item, one for $500 and the other for $1,000, the item will be sold to the $1000 bidder for $550. The **bid increments are as follows**: $0-$1,000 = $50; over $1,000 = $100.

Submit your bids on a **bid sheet**. You may submit a second page if necessary. Enter the item number for each item you bid on, a brief description, and the amount of your bid for that item in the "Bid Amount" column. List your bids in order of priority (first to last) if you have a spending limit. Use the “Notes” column to provide any additional information – such as, “I only want this item if I don't get item ___”.

To eliminate ties do not bid even dollars. For example, bid $101 instead of $100. Whole dollars only.

If you only want to spend a certain amount, enter the maximum amount you wish to spend on the bid sheet in the space provided. Bid on everything you are interested in and list each item **in the order of your preference**. We will work down through your list until your accumulated winning bids reach the amount you want to spend. The more clocks you bid on, the more likely you are to win - and if you enter a spending limit, you don't have to worry about overspending.

Be sure your name, address, day phone, evening phone, and your email address or a FAX number are included on the bid form.

Send your bids by email, FAX, or US mail. We cannot accept telephone bids. Note that all bids **MUST BE RECEIVED** by midnight on the closing date.

**Why can’t I see what the other bids are?** – This is a blind auction, where all the bids are entered at the close of the auction. No one knows what others are bidding, you simply have to bid the most that you are willing to pay for an item and hope for the best. Think of it as the last 5
seconds of an eBay auction: If you really want the item, bid your max; if you only want the item if you can get it at a ‘good’ price, bid that price and hope no one else really wants it.

**Terms and conditions**

**Interruptions to the Auction** – If in our opinion this auction cannot be satisfactorily concluded on the scheduled ending date due to acts of God, war, government regulation, terrorism, disaster, strikes, civil disorder, curtailment of transportation facilities or any other emergency of a comparable nature beyond our control, we reserve the right to end, reschedule, or extend the auction.

**Deadline for Receipt of Bids** – For this auction the **deadline** for receipt of bids is midnight on the closing date of the auction. It is best if you email the bid form to us (hortonclocks@aol.com), but faxing is also acceptable – FAX (866) 591-6616.

**Notification of Winners** – At the close of the auction all bids will be tabulated and all winners notified. Those providing us with an **email address** or a FAX number will be notified immediately, all others by postal mail.

**15% Buyers Premium** – A 15% buyer’s premium is added to all winning bids; thus, if you win a clock with a bid of $100, your invoice will total $115, unless you are a Kentucky resident, in which case an additional 6% sales tax will be added. If you have a Kentucky Tax Number and are purchasing the item for resale you will be exempt from the tax.

**Payment** – Items won must be paid for within **15 business days** after notification, unless other arrangements are made. We can hold items for a limited time depending on circumstances. We accept PayPal, Visa, MasterCard, Discover, personal check, bank wire, cashier’s check, and money orders. **Personal checks are preferred. We must add a 3% convenience fee for use of credit cards and Paypal (4% international).**

**Need more time to pay?** We can **extend credit** at no charge with 25% down at the time of purchase and three or more balanced payments over 6 months. Additional options are available for larger purchases. Please contact us before you bid if you wish to set up an extended payment plan.

**Authenticity/Condition** – This is by far the most difficult challenge of selling antique clocks. We have over 40 years of experience in evaluating clocks and make every effort to accurately describe the clock, its condition (including damage and defects), authenticity, and any weaknesses or shortcomings. Routine nicks, scratches, fading, normal wear, replaced hands, pendulum bobs, etc. may not be noted. When necessary we call in knowledgeable collectors, clock repair people, and even antique dealers for consultation. We do our best to accurately describe the clocks, but invariably some issues will be missed; as with any antique auction,
these clocks are sold AS IS. Please review the clock photo(s) thoroughly before bidding; issues readily apparent from the photo(s) will not be considered for redress.

**Warranties and Guarantees** – Information in the written descriptions concerning age, authenticity, genuineness, quantity, period, culture, source, or origin is warranted for a period of 30 days upon receipt of the item, whether picked up in person or shipped. After 30 days all sales are final and there will be no refunds. Warranty extends only to the registered buyer. This warranty does not cover wear to the case, wear to movements, minor imperfections or flaws. This disclaimer applies whether the information is included in the written descriptions, through our representatives, or elsewhere, whether written or oral.

Our condition reports are statements of opinion by Horton’s and we stand by them. We devote far more space for descriptions than any other auction company. Still, we may not see a minor repair, a touchup, broken suspension springs, bad weight cords, odd keys, or other imperfections. In the rare instance where hidden or undisclosed damage, restoration, or replaced movements or dials are discovered that may affect the item’s value, we must be notified in 10 days of your receipt of the merchandise. We have always tried to make things right with our buyers. As noted below, damage in transportation is not a valid reason to return an item – insure your clock with the shipper!

**Frequently asked questions**

**Can I see additional pictures?** – Most clocks now have additional images attached as hyperlinks; look at the bottom of the description for these links. The images will open in a new window. You also can click on the main image in many instances to open a high-resolution version in a separate window. You also can request additional pictures and if not already stored in our computer we will take more pictures and email them to you.

**Does it Run?** – We usually note whether a clock is running but make no guarantee that it will run for the expected period (30 hr, 8 days), and buyers should recognize that many clocks will need adjustment after shipping. If you are unwilling to accept a clock that may require servicing please refrain from bidding.

**Clock Keys** – Many clocks will have keys. If a key is with the clock when we acquire it, it will be in the case when you receive the clock. Keys are available from all supply houses, and we have extras if one is not included and you need one.

**Minimum Bids and Estimates of Selling Prices** – Each clock or item will have a minimum bid, which typically represents the price we paid for the clock or the consignor’s minimum. No bids below this price will be accepted. An anticipated selling price-range is also provided for each clock, based on the actual prices we have realized in our past sales, as well as other auctions that we regularly monitor.
Shipping – We ship a limited number of clocks and smaller items ourselves, but most clocks are transferred to a local reputable shipper who has considerable experience in shipping antique clocks. As always, you can pick up your clock(s) in Lexington at your convenience; just let us know when you would like to come by. If you choose to ship your clock(s) we will bring them to the shipper and they will contact you regarding the shipping arrangements, including payment; you will have option of choosing your shipping method, including USPS, UPS, and FedEx, both standard and expedited shipping. Shipping overseas is not a problem, but there are some countries to which our shippers will not ship. If you suspect you live in a restricted country please contact us for further information. **Our shippers will automatically insure your clock for the purchase value;** we will not accept clocks returned for damage incurred during shipping.

Posting of Prices Realized – Prices realized will be posted on the website as soon as possible following the auction. **Items that do not sell at auction will be available for purchase at the minimum bid price plus 15% on a first-come first-served basis.**

**Thanks for shopping with Horton’s Antique Clocks!**

[Hortonclocks.com](http://Hortonclocks.com)